



**KSC Countdown**  
**Thursday, October 7, 1999**

**Shuttle Update: Today,** Shuttle managers will assess the progress of ongoing Shuttle processing and review target launch dates for the remainder of 1999 and 2000. Wiring inspections and protection installation are wrapping up on orbiter Discovery this week. Replacement of a corroded oxidizer isolation valve on Discovery's RH OMS is in work. Wiring work continues on Shuttle Endeavour and checks of the oxygen/nitrogen panel are under way.

**Focus On The Customer** – Tomorrow, Oct. 8, at 10:30 a.m. in the Training Auditorium, employees are invited, with supervisory permission, to participate in a discussion led by Michael Bonsignore, chairman and CEO of Honeywell, Inc. Honeywell has become very successful by focusing on their customers' needs; they consider the customer the "center of their universe." Bonsignore offers invaluable insight for KSC as a result of this success. For more information, contact Linda Buckles at [Linda.Buckles-1@ksc.nasa.gov](mailto:Linda.Buckles-1@ksc.nasa.gov).

**Reminder:** The Hispanic Employment Working Group (HEPWG) is hosting the **15th Annual "Meet Your Directors Luncheon"** luncheon on Friday, Oct. 8, at 11:30 a.m. in the Lunch Pad, KSC Visitors Complex. The program will feature a guest speaker, a Spanish menu, and Spanish songs performed by local talent. Also, on display in the Galaxy Theater will be art work by Spanish artists Alberto Gomez, Jean Paul Gomez, Rey Hernandez, and John Rivas. The art will be displayed through Oct. 15. Tickets for the luncheon are \$10 per person, available from either Joe Tellado, 867-6064, or Rey Diaz, 867-6388.

**KSC 2000 "Assuring Our Future":** The KSC 2000 Team wants to encourage everyone to visit the KSC 2000 Web Site for information on the Team's efforts and progress. Just go to the KSC Internal Home Page and click on **Error! Bookmark not defined.** under **Major Projects/KSC's Future.** You can send your questions and ideas via e-mail by selecting **KSC2000web** from your MS Exchange global address list. The Team looks forward to receiving your comments, suggestions and ideas, and having a continuing dialog with you. Remember our basic tenets:

- Existing work must continue safely and successfully.
- No employee will lose his or her civil service status.

- We want and need your input, understanding and full support.

**Individuals Helping Individuals:** KSC Chapter 830 of United Space Alliance's National Management Association is sponsoring a fundraiser. All tips and donations made at Fazoli's (S.R. 520 in Merritt Island) on Oct. 8-9 between 4 and 8 p.m. will be donated to the nonprofit Hubbard House in Orlando. The house provides living quarters for families of critically ill patients being treated by the Orlando Regional Healthcare System, allowing the families to stay close to their loved ones in a comfortable, home-like setting. For more information, please contact Pat Overstreet, 867-7014, or Lisa Stotz, 861-7559.

**Did You Know? Monday, Oct. 11 is Columbus Day**, a federal holiday. In observance of the day, the HQ and O&C cafeterias will be closed. All other cafeterias will be open regular hours.

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